



NOTTINGHAMSHIRE
Fire & Rescue Service
Creating Safer Communities

Nottinghamshire and City of Nottingham
Fire and Rescue Authority

PERFORMANCE MONITORING COMMITTEE OUTCOMES

Report of the Chair of the
Performance Monitoring Committee

Agenda No:

Date: 04 September 2009

Purpose of Report:

To report to Members on the business and actions of the Performance Monitoring Committee meeting of Friday 3 July 2009.

CONTACT OFFICER

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1. BACKGROUND

As part of the revised Governance arrangements the Authority have delegated key responsibilities for Performance Monitoring to the Performance Monitoring Committee. As part of those delegated responsibilities, the Chair of the Performance Monitoring Committee and the Management lead report to the Authority on its business and actions.

2. REPORT

- 2.1 The minutes of the meeting held on Friday 03 July 2009 are attached to this report at Appendix A. The following summarises the main points of the papers discussed at the meeting.
- 2.2 The Committee were firstly in receipt of a report which sought to update Members on the work being undertaken to drive down the number of unwanted fire signals responded to by Nottinghamshire Fire and Rescue Service. In addition to the main report considered by the Committee, a report recently considered by the Corporate Management Board was attached as an appendix, which sought to implement a new policy relating to unwanted fire signals, which incorporates a call challenge approach from Fire Control and new methods of managing and reducing this impact on service delivery. Members noted the activity being undertaken to improve performance in the area of unwanted fire signals, and also endorsed the implementation of the new policy and process outlined, and the ongoing commitment of the Service to improve its performance in this area.
- 2.3 A second report presented to the Committee updated on how the Nottinghamshire and City of Nottingham Fire Authority performed in Quarter 4 2008/09, against its national indicators (NIs) and best value performance indicators (BVPIs). Members were also informed that the report would be the last to include all these indicators in that format and that there is an intention to hold an awareness raising session prior to the next meeting of the Committee to update on the changes.
- 2.4 The report also outlined the aggregated targets at Service level and depicted how the organisation is performing against its statutory indicators. Performance compared to targets was demonstrated, as well as performance compared to the previous year and the previous two years. This allows for an overall snapshot of how the organisation is performing in specific areas. All BVPIs require an appropriate commentary from the manager responsible. These responses detail what actions are being taken and if there are any significant issues which need to be considered in relation to the overall totals.
- 2.5 A number of high performing areas were highlighted to the Committee, these included:
 - NI33a – Deliberate Primary Fires;
 - NI33b – Deliberate Secondary Fires;
 - NI49i – Primary Fires;

- BVPI 12i & 12ii – Sickness Operational and Wholetime Staff;
- BVPI 207 – Fires in Non Domestic Premises.

2.6 Additionally, there were a number of areas where performance is currently below target and the Committee were updated on strategies to be put in place to address these issues. The areas concerned relate to:

- BVPI 2b – Quality of Race Equality Scheme;
- BVPI 11i – Top 5% of Earners that are Women;
- BVPI 11ii – Top 5% of Earners from Ethnic Minority Communities;
- BVPI 11iii – Top 5% of Earners with a Disability.

2.7 The report on the performance in Quarter 4 was noted, as was the proposed awareness raising session ahead of the next Performance Monitoring Committee to update on the revised performance indicators.

3. FINANCIAL IMPLICATIONS

All financial implications were considered as part of the original reports submitted to the Performance Monitoring Committee.

4. HUMAN RESOURCES AND LEARNING AND DEVELOPMENT IMPLICATIONS

All human resources and learning and development implications were considered as part of the original reports submitted to the Performance Monitoring Committee.

5. EQUALITY IMPACT ASSESSMENT

An initial equality impact assessment has identified no specific aspects relating to a disproportionate effect in respect of the key equality strands.

6. CRIME AND DISORDER IMPLICATIONS

There are no crime and disorder implications arising from this report.

7. LEGAL IMPLICATIONS

There are no legal implications arising from this report.

8. RISK MANAGEMENT IMPLICATIONS

The monitoring of performance will be an essential part of the Service's development. The Comprehensive Performance Assessment and associated audit processes will continue to scrutinise the Service's overall performance. Failure to act on poor performance could lead to intervention.

9. RECOMMENDATIONS

That Members note the contents of this report and the business undertaken by the Performance Monitoring Committee.

10. BACKGROUND PAPERS FOR INSPECTION (OTHER THAN PUBLISHED DOCUMENTS)

None.

Councillor Gordon Wheeler
CHAIR OF PERFORMANCE MONITORING COMMITTEE

For Note

APPENDIX A



NOTTINGHAMSHIRE AND CITY OF NOTTINGHAM FIRE AND RESCUE AUTHORITY

PERFORMANCE MONITORING COMMITTEE

MINUTES

of the meeting held on **3 JULY 2009** at Fire and Rescue Services Headquarters, Bestwood Lodge, Arnold, Nottingham, from 10.01 am to 11.18 am.

Membership

- ^ Councillor G Wheeler (Chair)
Councillor B Cooper (substitute for Councillor Wheeler)
Councillor S Fielding
Councillor H James
^ Councillor K Rigby
Councillor L Sykes

Members absent are marked ^

1 CHAIR

RESOLVED that, in the absence of Councillor Wheeler, the Chair be taken for this meeting by Councillor Cooper.

2 APOLOGIES FOR ABSENCE

Apologies for absence were received from Councillors Rigby and Wheeler.

3 MINUTES

RESOLVED that the minutes of the meeting held on 17 April 2009, copies of which had been circulated, be confirmed and signed by the Chair presiding at the meeting.

4 DECLARATIONS OF INTERESTS

No declarations of interests were made.

5 UNWANTED FIRE SIGNALS

Further to minute 18 dated 17 April 2009, consideration was given to a report of the Chief Fire Officer, copies of which had been circulated, and to a presentation to update the committee on the work being undertaken to drive down the number of unwanted fire signals responded to by Nottinghamshire Fire and Rescue Service.

RESOLVED

- (1) that the report and presentation, which had been interesting and informative, be noted;**
- (2) that the appended report to the Corporate Management Board on the implementation of a new policy relating to Unwanted Fire Signals, incorporating a call challenge approach from Fire Control and new methods of managing and reducing the impact on Service delivery and the ongoing commitment to improve Service performance, be endorsed.**

6 PERFORMANCE UPDATE – QUARTER 4 2008/09

Consideration was given to a report of the Chief Fire Officer, copies of which had been circulated, informing the Committee of how Nottinghamshire Fire and Rescue Service performed against the National Indicators and Best Value Performance Indicators.

Deputy Chief Fire Officer Beale commented that an awareness raising session could be arranged to provide a more in-depth understanding of the performance data and changes made to how this was compiled, if the Committee would find this helpful.

RESOLVED

- (1) that the Quarter 4 performance be noted and the Service's overall performance continue to be monitored;**
- (2) that the proposed awareness raising session ahead of the next meeting of this Committee be approved.**

7 FUTURE MEETING DATES

RESOLVED that it be noted that meetings of the committee would be held at 10.00 am on 2 October 2009, 8 January and 26 March 2010.